# Double-checked!
# Optimizing Shipment Receipt Verification with Vestigo®

How a leading Pacific Northwest cancer research center improved accuracy, compliance, and operational efficiency.

A leading cancer research center in the Pacific Northwest manages more than 300 active protocols and over 800 drug SKUs. Their Clinical Trial Pharmacy (IMP service) team needed a way to eliminate manual shipment verification, reduce errors, and meet the need for a double-check process for receiving shipments.

By adopting Vestigo® Shipment Receipt Verification (SRV), the center achieved smoother handoffs, stronger compliance, and over 3,500 verified shipments since going live.

## Key Challenges

- ⊘ Manual double-check process using physical binders
- ⊘ Inconsistent documentation and tracking
- ⊘ Risk of inventory use before verification is complete

## Key Results

Verified **3,500+** shipments within months of implementation

Standardized workflows across **800+** investigational medicinal products (IMPs)

**Fully paperless** verification process, reducing errors and rework

**Improved compliance** and easier staff handoffs

## The Vestigo® Solution

**Controlled IMP Release:** Built-in quality-check feature with enforced "hard stops" requires dual-user verification before inventory becomes available, ensuring compliance and preventing premature use.

**Streamlined Paperless Workflow:** Invoices and documents are uploaded upon receipt and instantly linked to shipments, eliminating manual uploads and missed documentation.

**Automated, Auditable DARFs:** Receiver and verifier names, timestamps, and details are automatically recorded with no binders or wet signatures needed.

**Rapid Rollout Across Protocols:** A custom database enabled immediate adoption across 300+ protocols and 800+ SKUs, minimizing manual edits and easing training.

"The shipment verification feature is awesome and has made receiving inventory a much smoother process."

**IDS Manager, leading Pacific Northwest cancer research center**

With Vestigo® SRV, the center transformed inventory shipping receipt verification, ensuring compliance, accuracy, and efficiency while freeing staff from paper-based bottlenecks.