

CASE STUDY

Children's Hospital of The King's Daughters (CHKD)

Streamlining Pediatric Research Operations with Vestigo®

CHKD, Virginia's only freestanding children's hospital, supports more than 50 active pediatric clinical trials across multiple specialties. As demand grew, their Investigational Drug Service (IDS) faced increasing challenges—manual workflows, billing inefficiencies, and inconsistent sponsor documentation. By implementing Vestigo®, they achieved faster processes, improved compliance, and stronger connections across the research community.

Results



Inventory Control: Real-time alerts and expiration tracking improved compliance and eliminated manual binder checks.



Automated Billing: Real-time charging improved financial accuracy and reduced admin time.



Efficient Dispensing: Standardized digital records replaced inconsistent forms.

Vestigo® helped CHKD to modernize its IDS, simplifying trial operations while deepening its commitment to quality and collaboration. More than a software upgrade, Vestigo® has become a trusted partner in CHKD's pediatric research mission.

Key Challenges

- Paper-Based Tracking
- Monitor Visit Prep
- Labeling Issues
- Inconsistent Sponsor Docs
- Spreadsheet-Based Billing



Remote Monitoring: Vestigo® Verify enabled remote access to key documents, reducing on-site visit prep and saving space.



Community Collaboration: Participation in the Vestigo® network helped CHKD revise SOPs and implement shared best practices.



“Vestigo® has helped streamline our processes for accountability and dispensing, so significantly less time is wasted simply trying to navigate each sponsor's provided binder format and forms.”

Tina Hellauer, IDS Pharmacist, CHKD

About CHKD

Children's Hospital of The King's Daughters is a non-profit teaching hospital in Norfolk, Virginia, committed to advancing pediatric care through clinical research, innovation, and patient safety.