McCreadieGroup

Research Pharmacy Summit 2025

Charting New Paths in Practice Innovation

2025 PROGRAM

Wednesday, September 17, 2025

11:00 am - 11:30 pm (ET)

Research Pharmacy Summit Welcome & Kick-Off

Non-CE session

Welcome to the 2025 Research Pharmacy Summit! The Summit has a rich history spanning six years, focusing on relevant trends shaping the practice of investigational drug and research pharmacy services. Join us to celebrate the launch of this year's Summit, "Charting New Paths in Practice Innovation," promoting the exploration of bold ideas and forward-thinking solutions.

In this kick-off, we'll also provide an orientation to Cvent, and an interactive overview of session conduct using Chat, Q&A, and Polling features.

SPEAKERS

TBD, McCreadie

11:30 pm – 12:30 pm (ET)

Innovation, Development, Solutions: The Evolving Role of Research Pharmacists

0.1 CEU / 1.0 hours

Are you curious about what is "next" in clinical research pharmacy practice? We were too.

Research pharmacists and technicians are moving the needle forward in clinical research pharmacy practice. In the past decade, we have integrated drug accountability technology, developed IDS post-graduate training and residency programs, and standardized our clinical practice. The research on the pharmacist's role in clinical trials programs was robust between 1984-1997, where four summative national surveys were published.

The role of the research pharmacist has expanded since these surveys were conducted, yet there is no published summative evidence about the current state of practice. This session will share the results of a recent national survey conducted to assess role expansion and analyze 5-year initiatives to predict the future direction of IDS practice.

Upon completion of the session, Pharmacists and Pharmacy Technicians will be able to:

- Understand IDS surveys conducted and discuss implications of results
- Describe recent advancements in the research pharmacist's role and highlight emerging trends
- Examine the current scope of practice of an Investigational Drug Service (IDS) Pharmacy
- Identify three opportunities for expansion of IDS practice, based on national survey results and analysis

SPEAKERS

Michaela L. Myerson, PharmD
Clinical Research Pharmacist – Clinical Trials/Internal Medicine
Kings County Hospital Center

Kevin Zinchuk, PharmD, CCRP
Pharmacy Manager, Investigational Drug Service
Brigham and Women's Hospital

Stephanie Manners, PharmD
IDS Pharmacist
Brigham and Women's Hospital

12:45 pm - 1:15 pm (ET)

Keynote: People Power - Driving Innovation Through Team Engagement

Non-CE Session

In today's fast-paced clinical research environment, innovation is often framed as a product of data, technology, and strategy. But what if the true catalyst lies in something more human? This session invites attendees to reimagine team engagement not as a soft skill but as a business strategy and competitive advantage.

With over 20 years of experience building people-first cultures across industries, Danielle Zellman will explore how strong, connected teams drive innovation, performance, and meaningful impact at work. Drawing on real-world examples and engagement data, she'll walk through the essential elements of healthy, high-performing teams. Attendees will leave with a practical toolkit and Team Engagement playbook with strategies to strengthen team connection, improve collaboration, and lead with greater empathy and impact no matter their role.

Whether you're a manager, technician, or cross-functional collaborator, you'll walk away with actionable ways to build trust, clarity, and shared purpose on your team.

Through interactive moments, real-world storytelling, and actionable guidance, this keynote will challenge you to think differently about how innovation happens and who it depends on. Spoiler alert: it starts with people.

SPEAKERS

Danielle Zellman
Employee Experience & Culture Strategist

1:30 pm - 2:30 pm (ET)

Sharing Solutions: RPS Moderated Discussions

Join a virtual group discussion and share your ideas, experience, and solutions. Each discussion is focused on a central question and will be led by an experienced moderator.

2:45 pm – 4:15 pm (ET)

Thinking Outside of the (Shipment) Box: Advancing Roles for Pharmacy Technicians

0.15 CEU/1.5 hours

Pharmacy technicians play an essential role in clinical research, contributing to various aspects of IDS processes and operations. While responsibilities vary from site to site, traditional tasks may focus on inventory management, receiving, drug preparation, handling of returns and destruction, and monitor visits. However, elevation of the pharmacy technician role outside of these standard assignments is becoming increasingly common, as new opportunities provide a pathway to demonstrating the high caliber performance of the technician.

This panel discussion will highlight the new roles and responsibilities pharmacy technicians have taken at 4 unique practice sites to drive excellence and service innovation.

Upon completion of the session, Pharmacists and Pharmacy Technicians will be able to:

- Discuss traditional pharmacy technician duties and explore the range of daily activities at multiple institutions.
- Evaluate the role of the pharmacy technician in optimizing inventory management and clinical supply strategies.
- Explore the operational tasks led by technicians, including daily workflow management, IP preparation, and administrative tasks to support compliance requirements.
- Examine the role of a pharmacy technician in procuring salvage medications via the expanded access process.
- Discuss quality improvement initiatives and interdepartmental projects where pharmacy technician direction can lead service growth and offerings.
- Compare pathways and opportunities to support the expansion of pharmacy technician responsibilities outside of traditional services.

SPEAKERS

Thomas White, CPhT
Research Pharmacy Buyer
Michigan Medicine

Rebecca Spitz, CPhT
Research Pharmacy Technician, Investigational Drug Services
Dartmouth-Hitchcock Medical Center

Danelle Morgan, BS, CPhT, CCRP
Investigational Drug Regulatory Specialist II
Cook Children's Health System

Kristen Gonzales, CPhT
Research Pharmacy Technician, Investigational Drug Services
Children's Hospital Colorado

4:30 pm – 5:00 pm (ET)

Masterclass Breakout: Advancing Roles for Pharmacy Technicians

Non-CE Session

Join the speakers in an interactive post-session discussion to further explore topics and share perspectives.

Thursday, September 18, 2025

11:00 am - 12:45 pm (ET)

A Pharmacy Practice Face-Off! A Comparative Review of IDS Models

0.15 CEU/1.5 hours

Investigational Drug Services (IDS) provide safe and efficient procurement, management, distribution, and accountability of investigational medications. Although core functions are similar across institutions, operations and workflows are often customized to meet site-specific requirements. This panel will compare practice models across four IDS pharmacies, discussing centralized to decentralized operations and highlighting strategies to improve efficiency, patient care, and foster service enhancement.

Upon completion of the session, Pharmacists and Pharmacy Technicians will be able to:

- Describe unique IDS operational and practice models at four different institutions.
- Discuss how IDS pharmacies customize their operations to align with institutional goals and meet the specific needs of patients, clinical research teams, protocol and regulatory requirements.
- Assess advantages and limitations of individual site practice models.

SPEAKERS

Alexis Mann, PharmD, MBA, CCRP
Research Pharmacist
The Ohio State University Wexner Medical Center

Christine Baroody, PharmD
Clinical Pharmacy Specialist, Investigational Drug Service
UT Southwestern Medical Center

Ellen Burke, PharmD, BCOP
System Investigational Drug Services Pharmacy Manager
Intermountain Health

Heather Gonce, PharmD, BCPPS
Clinical Research Pharmacist
Nationwide Children's Hospital

1:00 pm - 1:30 pm (ET)

RPS Award Ceremony

Non-CE Session

Celebration of the winner of the 2025 Research Pharmacy Summit Award for Excellence and Innovation.

1:45 pm – 2:45 pm (ET) **Concurrent Session**

Welcome to IDS: A Beginner's Guide to Investigational Drug Services

0.1 CEU/1.0 hours

Investigational Drug Services occupies a niche pharmacy practice arena that requires specific skills beyond that of other clinical practice areas. This session will provide an introductory overview of investigational drug services to practitioners new to the field or looking to refresh on the essentials. This session will review the core responsibilities of the IDS, essential logistical and clinical workflows, and strategies for collaborating with the research teams. New practitioners in IDS will be equipped with foundational knowledge to successfully begin their journey in the clinical research space.

Upon completion of the session, Pharmacists and Pharmacy Technicians will be able to:

- Review the core functions, tasks, and responsibilities of the IDS pharmacy.
- Identify essential operational, logistical, and clinical processes specific to research.
- Discuss best practices for communication and collaboration with the clinical research team.
- Develop strategies to address common challenges within IDS pharmacy.

SPEAKER

Jessica Moses, PharmD, BCPS
Clinical Pharmacy Coordinator, Investigational Drug Services
Memorial Cancer Institute

1:45 pm – 2:45 pm (ET) **Concurrent Session**

Forging the Path: The Integral Role of IDS Pharmacy in Translational Pharmacy Practice

0.1 CEU/1.0 hours

Advanced therapeutics such as gene and cellular therapy are setting new paradigms in modern healthcare, and the IDS Pharmacy is poised to lead this transformational change. With their expertise in novel therapies, IDS teams are adept at evaluating operational needs, collaborating on intricate processes, and assessing the organizational impact of these advanced treatments. This session will cover the essential infrastructure, partnerships, and safety measures required to integrate these innovative therapies into clinical practice within the IDS Pharmacy setting.

Upon completion of the session, Pharmacists and Pharmacy Technicians will be able to:

- Explain unique challenges presented by advanced therapies in the acute pharmacy environment.
- Assess operational requirements for integrating advanced therapies into clinical pharmacy practice.
- Discuss the importance of building partnerships with stakeholders to facilitate the adoption of advanced therapies in pharmacy practice.

SPEAKERS

Jill Blind, PharmD, CCRP
Pharmacy Manager
Nationwide Children's Hospital

Kim McConnell, PharmD, BCPS, CCRP
IDS Clinical Coordinator Pharmacist
UC San Diego Medical Center

3:00 pm - 3:30 pm (ET) **Concurrent Sessions**

Option 1: Masterclass Breakout: A Beginner's Guide to IDS

Non-CE Session

Option 2: Masterclass Breakout: Role of IDS in Advanced Therapeutics

Non-CE Session

Join the speakers in an interactive post-session discussion to further explore topics and share perspectives.

Friday, September 19, 2025

11:00 am - 12:15 pm (ET)

Steering the Ship: A Guide to Directing IDS Policies, Templates, and Site Plans

0.1 CEU/1.0 hours

Effective document control and standardized policies are essential for ensuring accuracy, compliance, and operational efficiency within clinical research. This interactive session will provide an opportunity for discussion on current trends and the need for strong IDS policies and standard operating procedures for core IDS functions, along with specific considerations for less common policies. Key differences in how document nomenclature and policy language may be interpreted by a sponsor or auditing facility will provide practical and comprehensive guidance on policy design. From this session, the audience will gain the tools and confidence needed to update or create IDS documents which will help guide and propel investigational drug pharmacy practice at their organization.

Upon completion of the session, Pharmacists and Pharmacy Technicians will be able to:

- Define site specific factors which influence policies and procedures in an investigational drug service pharmacy.
- Demonstrate an understanding of important policies and working documents which guide day-to-day IDS practice.
- Compile information from organizational and departmental policies and standard operating procedures into a sponsor-facing IDS Site Plan.

SPEAKERS

Nitasha Sanil, MS, RPh, DPLA
Assistant Director, Clinical Trials Pharmacy
Massachusetts General Hospital

Alison Hanson PharmD, RPh, BCPPS
Clinical Trials Pharmacist
Massachusetts General Hospital

12:30 pm - 1:30 pm (ET)

Sharing Solutions: RPS Moderated Discussions

Join a virtual group discussion and share your ideas, experience, and solutions. Each discussion is focused on a central question and will be led by an experienced moderator.

1:45 pm - 2:45 pm (ET) **Concurrent Session**

Safety Synergy: Optimizing Medication Safety Practices in Clinical Research

0.1 CEU/1.0 hours

Medication safety initiatives in research are crucial for ensuring participant safety, minimizing medication errors, and maintaining the integrity of clinical trials. These initiatives help adhere to regulatory standards, improve operational efficiency, and foster collaboration across departments. The session will explore key mitigations strategies to minimize medication errors during investigational product preparation and dispensation. Aspects such as proper pre-study planning, clear labeling, and packaging

will be discussed with real-world examples to demonstrate the benefits of proactive error prevention strategies.

Upon completion of the session, Pharmacists and Pharmacy Technicians will be able to:

- Recognize key principles of medication safety in clinical research emphasizing regulatory standards and recommendations.
- Understand the significance of medication safety processes to ensure participants safety during clinical trials.
- Identify appropriate channels for reporting medication safety issues at all phases of clinical trials.
- Formulate actionable strategies to minimize errors, safeguard participants and maintain trial integrity.

SPEAKERS

Evesha Bryan, PharmD
Clinical Pharmacy Specialist, Investigational Drug Service
Miami Cancer Institute – Baptist Health

Monique Hazelcorn, PharmD, BCPS
Medication Safety and Quality Coordinator
Miami Cancer Institute – Baptist Health

1:45 pm - 2:45 pm (ET) **Concurrent Session**

EINDsight: Managing Emergency INDs

0.1 CEU/1.0 hours

An emergency investigational new drug (EIND) allows the use of experimental drugs in urgent, life-threatening situations when standard IND submissions are not feasible, the patient doesn't qualify for clinical trials, and no other treatments are available. With their expertise, IDS practitioners play a vital role in managing the application, supply logistics, regulatory compliance, and proper handling of these agents, which are often critical or lifesaving for patients. This session will describe the different types of access to investigational drugs outside research trials, outline key requirements and best practices. With experiences and insights shared from a single site, practical pearls will position the IDS practitioner with the knowledge and confidence to manage EINDs in their own practice.

Upon completion of the session, Pharmacists and Pharmacy Technicians will be able to:

- Define the purpose of an emergency IND and distinguish this from other types of access to investigational product, such as single patient INDs, expanded access programs, right-to-try and off-label label use.
- Describe the FDA requirements for filing an eIND application and compare them with common institutional requirements.
- Explain the application process for requesting an EIND, highlighting key requirements and considerations.
- Explore best practices through shared examples and practical experiences at a pediatric children's hospital.

SPEAKER

Marissa Horrigan, PharmD
Manager, Investigational Drug Services
Children's National Hospital

3:00 pm – 4:15 pm (ET)

Med Maze: Navigating Drug Procurement, Costs and Billing in Clinical Trials

0.1 CEU/1.0 hours

Traditional drug procurement practices have been substantially impacted by the transforming clinical trial landscape. With modernization of study designs and changes to practice standards, supplying commercial, supportive, and ancillary medications if often tasked to the IDS Pharmacy. This session will review the historical processes for acquiring FDA-approved medications in comparison to the current state of modern clinical trials. This session will provide an in-depth analysis of emerging workflows in drug acquisition, uncovering new challenges tied to procurement practices and their financial ramifications. Recommendations for developing robust standard operating procedures (SOPS) to optimize procurement processes and ensure effective financial oversight will equip practitioners with the tools needed to navigate and adapt to this complex and dynamic environment.

Upon completion of the session, Pharmacists and Pharmacy Technicians will be able to:

- Recognize changes within the clinical trial landscape that contribute to new barriers in medication sourcing strategies.
- Discuss current drug procurement challenges and the associated financial implications.
- Develop responsive workflows and policies addressing drug procurement procedures to meet site-specific needs.

SPEAKERS

Erin J. Iselin, PharmD
Clinical Research Pharmacist
Nebraska Medicine

Katie Penas, MHA
Clinical Research Manager
Nebraska Medicine/University of Nebraska Medical Center

Closing Remarks

Join us to say farewell and important information regarding obtaining CE credits, viewing session recordings On Demand sessions, and planning for next year's Summit!

Course Information

Registration Fee and Discounts

Pharmacists Registration (Early): $225
Residents and Technicians Registration (Early): $175
Early registration ends on August 31st at midnight.

Standard Pharmacists Registration (Begins 9/1/2025): $275
Standard Residents and Technicians Registration (Begins 9/1/2025): $225

Contact McCreadie Group at info@mccreadiegroup.com (prior to registering) for a 20% group discount if 4 or more people from your site will be attending. Cancellations made by the end of the day on Sunday, September 14, 2025 will receive a 90% refund.

Continuing Education

Attendees can earn up to 8 live hours of Continuing Pharmacy Education (CPE) credits. Attendees can also purchase an On-Demand CE Bundle where they can view session recordings and earn up to 10 enduring CE credits.

Continuing Pharmacy Education (CPE) Information

The Research Pharmacy Sessions were developed with the support of the The National Center for Interprofessional Practice and Education's Office of Interprofessional Continuing Professional Development (OICPD). The OICPD is accredited by the Accreditation Council for Pharmacy Education (ACPE) to provide continuing education for the healthcare team.

Following completion of the conference materials, participants must complete an activity evaluation and verification of attendance by November 1, 2025. Evaluations for On-Demand CE credit must be submitted by December 19,2025. Participant data will be submitted to The Monitor within fourteen (14) days.