



FAQs

Customization and Integration with Vestigo®

Can I customize my Vestigo® instance?

Yes, certain client and facility settings can be customized. However, as a cloud-based solution, all Vestigo sites are standardized on the same software version for streamlined support, maintenance, and optimization of functionality. This approach ensures consistency across instances, facilitating efficient operations and seamless performance enhancements.

Can Vestigo® handle a substantial number of protocols and transactions?

Yes, Vestigo is designed to efficiently manage up to thousands of protocols and millions of transactions in the IP supply chain. While it is built to handle large volumes of data, it is also more than capable of supporting smaller research programs, ensuring smooth and reliable protocol management, regardless of the scale of operations.

What is Vestigo® IRT Integrations and how does it bolster data integrity?

Vestigo IRT Integrations is a specialized software solution designed to enhance data integrity, accelerate data capture, and promote efficiency at study sites. By ensuring accurate and timely capture of data related to the IP supply chain, it significantly contributes to the reliability and credibility of the research process.

Does Vestigo® interface with other systems? If so, which ones?

Vestigo supports interfaces with EMR and CTMS systems and offers a Reporting API.

Through the Vestigo/EMR HL7 interface, orders can be quickly received in Vestigo. The EMR order is linked to the drugs on the Vestigo order via a unique code. Orders are queued for processing by the pharmacy team. The interface includes checks for accurate information retrieval from the EMR order details, and a queue prevents missed orders.

Integrating your CTMS interface with Vestigo streamlines management of protocols, contacts, and patients. This service updates Vestigo periodically with new or modified data, like protocols, staff, and patient/subject information. It notifies you of new enrollments, changes in status, and updates to patient demographic details.

By using the Vestigo Reporting API (REST API), securely access and analyze data from Vestigo with your organization's business intelligence tools to aid decision-making. The reporting API eases data transfer to your warehouse with essential Vestigo information for analysis.