



FAQs

Other Vestigo® Information

Does Vestigo® ensure data accuracy and compliance?

Yes, Vestigo is designed to ensure data accuracy and compliance with protocols. Through its specialized software solutions, such as Vestigo Verify and Vestigo IRT Integrations, it maintains data integrity and adherence to regulatory requirements, thereby ensuring a reliable and trustworthy research environment.

How does Vestigo® determine pricing? Will exceeding limits result in system access restrictions?

Vestigo's contracting and pricing terms are determined by the number of active protocols within the instance. Although exceeding the license limit won't result in immediate system lockout, regular monitoring will trigger a reevaluation of the agreement and tier to ensure appropriate scalability.

Can I incorporate multiple practice facilities into my Vestigo® site?

Certainly, it is possible to have multiple facilities within a single Vestigo instance. As per the license agreement, multiple practice sites can serve as facilities within the same Vestigo instance. Alternatively, subject to setup, ownership, and contracting, affiliated practices have the option to be included as distinct Vestigo instances.

How do I get authorization and access to the Vestigo® system?

Access, security, and compliance in Vestigo are managed through a detailed framework to ensure secure and compliant system use. Authorization and access to Vestigo are provided via the Okta Identity Provider (IdP) platform, requiring unique usernames for users and prohibiting shared accounts. Vestigo also supports SAML 2.0 for seamless integration with existing identity management systems. Access in each facility is organized based on roles, where role permissions determine user function capabilities. These default roles can be customized as needed.

McCreadie Group provides clients with System Administrator access to manage site users. Vestigo meets compliance standards like 21CFR11, HIPAA, and SOC-2, and maintains audit trails for compliance and operational needs.

What impact do different protocol settings have on my active protocol count in Vestigo®?

Vestigo encompasses all Protocol Lifecycle stages through various Protocol Modes. These modes offer differing access to features and determine whether a protocol is included in the active license count. Standardized workflows guide protocol setup and closure processes, ensuring all necessary steps are completed. Protocols in "Build" and "Closed" modes do not contribute to the active license count, while those in Active mode increase the active protocol count.