



# FAQs

## Vestigo® Features and Capabilities

### What are some of Vestigo's barcoding capabilities?

Vestigo's barcoding capabilities enhance precision, safety, and documentation standards, tailored to each setting. This system enables creating detailed barcodes for seamless scanning across platforms like IV workflow solutions. Functions include Chain of Custody for monitoring IP handling and transport, and Barcode Validation for electronic product validation within Vestigo.

### Is Vestigo® suitable for both research sites and institutions?

Absolutely, Vestigo is suitable for both research sites and institutions. It provides a comprehensive platform for managing protocols and transactions in the IP supply chain, catering to the unique needs of various stakeholders involved in clinical research.

### How does Vestigo® enhance the efficiency of study sites?

Vestigo improves the efficiency of study sites by streamlining protocol management processes, accelerating data capture, and providing real-time access to vital information. By reducing manual efforts and enhancing productivity, it allows study sites to better focus on their core research activities, thereby promoting better outcomes.

### How does Vestigo® provide user support and enhance quality improvement?

Vestigo ensures quality improvement and user support through its robust support system. The Vestigo Help Center grants access to user manuals, videos, and documentation, enabling users to open support tickets for direct communication with the Vestigo team. Phone or email support is available for urgent matters, with a commitment to same-day responses for all support tickets. Continuous training is provided through the Vestigo Virtual Classroom, encompassing core functionalities and specialized modules like Vestigo Verify for Clinical Research Associates (CRAs). Dedicated customer success managers conduct regular meetings with sites to enhance their utilization of Vestigo. The software undergoes ongoing development based on valuable site feedback, with frequent releases throughout the year introducing new functionalities, product enhancements, and maintenance updates. Notifications, webinars, and training sessions are coordinated to ensure users are thoroughly prepared for upcoming changes.

## Specific Tools within Vestigo

### What is Vestigo® Verify and how does it support Clinical Research Associates (CRAs)?

Vestigo Verify is an integral part of the Vestigo suite, providing CRAs with the necessary information to carry out efficient and successful monitoring visits. This tool ensures that CRAs have access to accurate, up-to-date data, enabling them to fulfill their responsibilities more effectively and maintain high levels of protocol adherence.

### How does Vestigo® Verify Central assist CRO managers?

Vestigo Verify Central capitalizes on the monitoring data provided by Vestigo Verify, offering CRO managers a comprehensive overview of remote and centralized monitoring activities. This tool enables efficient monitoring oversight, ensuring compliance with protocols and fostering a robust and reliable clinical research environment.



## Get Started Today

For support throughout this journey, reach out at [support@mccreadiegroup.com](mailto:support@mccreadiegroup.com), or for more information, contact us at [info@mccreadiegroup.com](mailto:info@mccreadiegroup.com). With Vestigo by McCreadie Group, you're enlisting a suite of tools designed to optimize and enhance every facet of your clinical trial management or research practice.